



## NEWS RELEASE

FOR IMMEDIATE RELEASE

### **NYSEG and RG&E Remind Customers that New York's HEAP Enrollment Begins Today**

**BINGHAMTON, N.Y. — Nov. 12, 2019 —** With the cold weather fast approaching and customers seeking to heat their homes, NYSEG and RG&E, subsidiaries of AVANGRID, Inc., today reminded customers that enrollment for New York's Home Energy Assistance Program (HEAP) is now open.

Customers who anticipate the need for heating assistance should take action now to determine their eligibility and get enrolled before the cold weather sets in. According to the New York Office of Temporary and Disability Assistance (OTDA), the enrollment period for HEAP begins today, Nov. 12.

HEAP assists low-income people pay the cost of heating their homes. Those eligible may receive one regular HEAP benefit per program year and could also be eligible for emergency HEAP benefits if they are in danger of running out of fuel. Eligibility and benefits are based on a number of factors, including: income, household size, the primary heating source and the presence of a household member who is under age 6, age 60 or older, or is permanently disabled.

For more information on how to apply for HEAP, including the necessary income qualifications, customers are urged to visit the New York State OTDA website at: [otda.ny.gov/programs/heap/](http://otda.ny.gov/programs/heap/).

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**About AVANGRID:** AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with approximately \$33 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.2 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was named among the World's Most Ethical Companies in 2019 by the Ethisphere Institute. For more information, visit [www.avangrid.com](http://www.avangrid.com).



**About NYSEG:** New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit [www.nyseg.com](http://www.nyseg.com).

**About RG&E:** Rochester Gas and Electric Corporation (RG&E) is a subsidiary of AVANGRID, Inc. Established in 1848, RG&E operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 10,600 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. It serves approximately 378,500 electricity customers and 313,000 natural gas customers in a nine-county region in New York surrounding the City of Rochester. For more information, visit [www.rge.com](http://www.rge.com).

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**2019 – 2020  
Monthly Income Eligibility Guidelines**

<b><u>HOUSEHOLD SIZE</u></b>	<b><u>INCOME LIMIT</u></b>
1	\$2,494
2	\$3,262
3	\$4,030
4	\$4,797
5	\$5,565
6	\$6,332
7	\$6,476
8	\$6,620
9	\$6,764
10	\$6,908
11	\$7,086
12	+\$553

*Regular HEAP opens November 12, 2019  
Emergency HEAP opens January 2, 2020*

**Customers can apply for HEAP directly at  
[www.mybenefits.ny.gov](http://www.mybenefits.ny.gov) or call the  
HEAP Hotline at 1-800-342-3009 for more information.**